AIRCRAFT DISPATCHER

UNIT 1 - AIRCRAFT FLIGHT PLANNING

LESSON C - AIRCRAFT ORDERING PROCEDURES

STUDENT GUIDE

LESSON OBJECTIVES

- 1. Determine the type of form to be used when given a request for an aviation resource.
- 2. List five critical elements required to begin processing a Flight Request.
- 3. Determine the Resource Order(s) needed to process a tactical mission request.

NOTES

I. SCENARIO 1

A request is made for a point-to-point flight from Ely, Nevada, to Reno, Nevada, to drop off three BLM employees for training.

A. Determine the Type of Mission

Is the mission. . .

- Administrative
- Non-Administrative
- Tactical Fire
- Tactical Non-Fire

B. Select the Appropriate Aircraft

- 1. Information Sources
 - Use the Flight Request as a guide
 - Lowest price is NOT always the least expensive
 - Aircraft Identification Guide (NFES #2393)
 - OAS Website (www.oas.gov)
 - Vendor

- 2. Factors to Consider When Hiring Aircraft
 - Day/Night
 - IFR/VFR (Instrument Flight Rules/Visual Flight Rules)
 - Number of passengers—actual insured seats
 - Cargo-cubes & pounds
 - Distance/Aircraft Speed
 - Runway/Elevation
 - Temperature/Weather
 - Obtain pilot input
- 3. Determine Source
 - a. Local unit (contract or agency-owned)
 - b. Adjoining units (contract or agency-owned)
 - c. Aircraft Rental Agreement (ARA)/Call-When-Needed (CWN)

C.	Selec	t the Ordering Process
	1.	Flight Request
	2.	Resource Order(s) • Aircraft
		• Helicopter
		• Overhead
		• Equipment
D.	Comp	plete a Flight Request
	1.	Supply the Cost-Account, Management Code(s)—Box 1
	2.	Select the Flight Type and Desired Aircraft
	3.	Identify the Mission Objective/Special Needs
	4.	Supply the Passenger/Cargo Information—Box 2

Name/Type of Cargo

Pounds/Cubic Feet

- Airport Information
 - Depart Airport
 - Destination Airport
 - Return To
- 5. Flight Itinerary—Box 3
 - Depart From
 - Arrive At/ETA
- E. Aircraft Information
 - 1. Select a Source/Vendor
 - Local
 - ARA/Contract
 - Agency-owned
 - Exclusive-Use Contract

2. Consult the ARA/Contract "Source List" F. Complete the Flight Request Aircraft Information Flight Itinerary Flight Following Method of Resource Tracking Administrative Review—corresponds with analysis on the back of the form Hazard Analysis and Dispatch/Aviation Manager Checklist G. Part I—Mission Flight Hazard Analysis 1. 2. Part II—Dispatcher/Aviation Management Specialist Checklist 3. Part III—Approvals

II. SCENARIO 2

A flight is ordered to transport overhead from Redding, California, to Kalispell, Montana, for a fire assignment.

The date and time needed is today at 2200 MDT.

A. Determine the Type of Mission

Is the mission . . .

- Administrative
- Non-Administrative
- Tactical Fire
- Tactical Non-Fire

B. Select the Appropriate Aircraft

- 1. Information Source
 - Use the Flight Request as a guide
 - Lowest price is NOT always the least expensive
 - Aircraft Identification Guide
 - OAS Website (www.oas.gov)
 - Vendor

- 2. Factors to Consider When Hiring Aircraft
 - Day/Night
 - IFR/VFR
 - Number of passengers—actual insured seats
 - Cargo-cubes & pounds
 - Distance/Aircraft Speed
 - Runway/Elevation
 - Temperature/Weather
- 3. Determine Source
 - a. Local unit (contract or agency-owned)
 - b. Adjoining units (contract or agency-owned)
 - c. ARA/CWN

- C. Select the Ordering Process
 - 1. Flight Request
 - 2. Resource Order(s)
 - Aircraft
 - Helicopter
 - Overhead
 - Equipment
- D. Complete a Flight Request
 - 1. Supply the Cost-Account, Management Code(s)—Box 1
 - 2. Select the Flight Type
 - 3. Identify the Mission Objective/Special Needs
 - 4. Supply the Passenger/Cargo Information—Box 2
 - Name/Type of Cargo
 - Pounds/Cubic Feet
 - Airport Information
 - Depart Airport
 - Destination Airport
 - Return To

- 5. Flight Itinerary—Box 3
 - Depart From
 - Arrive At/ETA
- E. Aircraft Information
 - 1. Select a Source/Vendor
 - Local
 - ARA/Contract
 - Agency-owned
 - Exclusive-Use Contract
 - 2. Consult the ARA/Contract "Source List"
- F. Complete the Flight Request
 - Aircraft Information
 - Flight Itinerary
 - Flight Following
 - Method of Resource Tracking
 - Administrative
 - Review—corresponds with analysis on the back of the form

- G. Hazard Analysis and Dispatch/Aviation Manager Checklist
 - 1. Part I—Mission Flight Hazard Analysis
 - 2. Part II—Dispatcher/Aviation Management Specialist Checklist
 - 3. Part III—Approvals

III. SCENARIO 3

A special-use helicopter flight is being requested by the Lewistown Field Office, Montana BLM.

The State Director and the Secretary of the Interior will be flying the Lewis and Clark Trail along the Missouri River breaks.

A. Determine the Type of Mission

Is the mission . . .

- Administrative
- Non-Administrative
- Tactical Fire
- Tactical Non-Fire
- B. Special Mission Considerations
 - Senior Executive Service (SES)

- C. Determine Source
- D. Select the Ordering Process
- E. Complete a Flight Request
 - 1. Airport Information
 - Depart Airport
 - Destination Airport
 - Return To
 - 2. Flight Itinerary—Box 3
 - Depart From
 - Arrive At/ETA
- F. Aircraft Information
 - 1. Select a Source/Vendor
 - Local
 - ARA/Contract
 - Agency-owned
 - Exclusive-Use Contract

- 2. Consult the ARA/Contract "Source List"
- G. Complete the Flight Request
 - Aircraft Information
 - Flight Itinerary
 - Flight Following
 - Method of Resource Tracking
 - Administrative
 - Review—corresponds with analysis on the back of the form
- H. Hazard Analysis and Dispatch/Aviation Manager Checklist
 - 1. Part I—Mission Flight Hazard Analysis
 - 2. Part II—Dispatcher/Aviation Management Specialist Checklist
 - 3. Part III—Approvals

IV. SCENARIO 4

A Type-3 helicopter, with crew and bucket, is ordered for a fire on the Dechuttes National Forest for initial attack.

There are no helicopters available on the local unit.

A. Determine the Type of Mission

Is the mission . . .

- Administrative
- Non-Administrative
- Tactical Fire
- Tactical Non-Fire

B. Determine the Source

- 1. Local unit (contract or agency-owned)
- 2. ARA/CWN
- 3. Order through dispatch channels
- C. Select the Ordering Process
 - 1. Flight Request
 - 2. Resource Order(s)
 - Aircraft
 - Helicopter
 - Overhead
 - Equipment

D. Exclusive-Use Helicopters

Exclusive-use helicopters include

- 1. Helitack Crew—qualified to perform firefighting and helicopter support
- 2. Helitack Chase Truck
- 3. Vendor provides fuel truck
- 4. All of the above are included in the "A" request number. Document the information under "Resource Assigned."

V. SCENARIO 5

A Type-2 helicopter is needed for a fire on the Wasatch-Cache National Forest.

No helicopters are available on the local unit.

A. Determine the Type of Mission

Is the mission . . .

- Administrative
- Non-Administrative
- Tactical Fire
- Tactical Non-Fire

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- 1. Local unit
- 2. ARA/CWN
- 3. Order through dispatch channels

C. Call-When-Needed

- 1. Type 1 and Type 2 helicopters are available under national contract.
- 2. Must be ordered through normal dispatch channels to the National Interagency Coordination Center (NICC)
- D. Call-When-Needed Helicopters Specifics
 - 1. Does not include dedicated crew or support vehicle
 - 2. Requires a "module" prior to incident assignment
 - Type 3—one helicopter manager plus two helicopter crew members
 - Type 2—one helicopter manager plus three helicopter crew members
 - Type 1—one helicopter manager

E.	Select the	e Ordering	Process
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- 1. Flight Request
- 2. Resource Order(s)
 - Aircraft
 - Helicopter
 - Overhead
 - Equipment

F. Air Attack/Lead Plane/Aerial Supervision Modules

- 1. Aerial Supervision
 - Supervision and coordination over incidents involving multiple aircraft or a mix of fixed- or rotor-wing aircraft
- 2. Functions of Aerial Supervision
 - "On-scene" traffic manager
 - Safety observer for ground personnel
 - Recommends aircraft needs
 - Recommends Temporary Flight Restrictions (TFR)

- Develops and implements communications plan
- Makes tactical and logistical <u>recommendations</u>
- 3. Situations Requiring Aerial Supervision
 - Congested airspace
 - Multiple aircraft over incident
 - Canadian or Modular Airborne Firefighting Systems (MAFFS)
 - Adverse conditions (visibility, terrain, weather)
- 4. Positions that may perform aerial supervision
 - Air Tactical Group Supervisor (ATGS)
 - Most qualified and most common
 - Lead plane (LEAD)
 - Airtanker Coordinator (ATCO)
 - Helicopter Coordinator (HLCO)

VI. SCENARIO 6

AIRCRAFT ORDERING PROCEDURES

SCENARIO 6

Two air attacks have been ordered for Nevada. One will be prepositioned in Winnemucca; the other in Battle Mountain.

One air attack with ATGS is available in Minden. The other will require ordering an air attack platform and ATGS.

A. Determine the Type of Mission (circle one)

Is the mission . . .

- Administrative
- Non-Administrative
- Tactical Fire
- Tactical Non-Fire

Reasoning:

B. Select the Ordering Process (circle all that apply)

Should you use . . .

- Flight Request
- Resource Order(s)
 - Aircraft
 - > Helicopter
 - Overhead
 - **Equipment**

Reasoning:

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VII. SCENARIO 7

AIRCRAFT ORDERING PROCEDURES

SCENARIO 7

An airtanker is being ordered for initial attack for a fire on the Shoshone National Forest in Wyoming.

The closest airtanker is located in West Yellowstone, Montana, and can be ordered direct due to an initial attack agreement between the units.

A. Determine the Type of Mission (circle one)

Is the mission . . .

- Administrative
- Non-Administrative
- Tactical Fire
- Tactical Non-Fire

Reasoning:

B. Select the Ordering Process (circle all that apply)

Should you use . . .

- Flight Request
- Resource Order(s)
 - ➢ Aircraft
 - > Helicopter
 - Overhead
 - **Equipment**

Reasoning:

NOTES

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VIII. SCENARIO 8

Lead Plane or Aerial Supervision Module

 A. Definition of Lead Plane Opera 	ions
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- An aircraft that makes low-level passes through retardant drop areas to assess flight conditions, hazards, and to identify the target
 - Works for the ATGS
 - Authorized to fly below 500 feet

B. Specific Duties

- Communicates with airtanker pilots
- Checks for aerial hazards
- Assigns specific tasks to individual airtankers
- May perform ATGS functions

Coordinates with ATGS for safe separation of aircraft Pilot must be qualified as "Lead Plane Pilot" May be a "Dual Role" Situations Requiring a Lead Plane C. Dropping retardant in congested areas (e.g., airspace, urban interface, aerial hazards) Multiple airtankers (more than two) Canadian airtankers **MAFFS**

AIRCRAFT ORDERING PROCEDURES

SCENARIO 8

A lead plane is being ordered for a fire outside of Grand Junction, Colorado.

A lead plane is on duty at the Grand Junction Air Center.

A. Determine the Type of Mission (circle one)

Is the mission . . .

- Administrative
- Non-Administrative
- Tactical Fire
- Tactical Non-Fire

Reasoning:

B. Select the Ordering Process (circle all that apply)

Should you use . . .

- Flight Request
- Resource Order(s)
 - > Aircraft
 - > Helicopter
 - Overhead
 - Equipment

Reasoning:

NOTES

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IX. SCENARIO 9

AIRCRAFT ORDERING PROCEDURES

SCENARIO 9

An initial attack load of smokejumpers has been ordered for a new fire in Southern Idaho.

There is a load of eight available in Battle Mountain.

A. Determine the Type of Mission (circle one)

Is the mission . . .

- Administrative
- Non-Administrative
- Tactical Fire
- Tactical Non-Fire

Reasoning:

B. Select the Ordering Process (circle all that apply)

Should you use . . .

- Flight Request
- Resource Order(s)
 - > Aircraft
 - > Helicopter
 - Overhead
 - > Equipment

Reasoning:

NOTES

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X. SCENARIO 10

AIRCRAFT ORDERING PROCEDURES

SCENARIO 10

A smokejumper booster order has been placed to cover Battle Mountain.

They are requesting an aircraft to deliver them and remain in Battle Mountain.

A. Determine the Type of Mission (circle one)

Is the mission . . .

- Administrative
- Non-Administrative
- Tactical Fire
- Tactical Non-Fire

Reasoning:

B. Select the Ordering Process (circle all that apply)

Should you use . . .

- Flight Request
- Resource Order(s)
 - ➤ Aircraft
 - > Helicopter
 - Overhead
 - > Equipment

Reasoning:

NOTES

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XI. OTHER AIRCRAFT ORDERS

- A. Temporary Flight Restrictions
- B. FAA Towers
- C. Radio Frequencies
- D. Reconnaissance Aircraft
- E. Infrared Flights

NOTES

Form 9400-1a				UNITE	D STATES						Change #	6. Aircraft Information	tion		
(May 1993)			DEPARTMENT OF THE INTERIOR BUREAU OF LAND MANAGEMENT AIRCRAFT FLIGHT REQUEST/SCHEDULE	ARTMENT AU OF LA FLIGHT	DEPARTMENT OF THE INTERIOR BUREAU OF LAND MANAGEMENT AAFT FLIGHT REQUEST/SCHEI	TERIOR GEMENT /SCHEDU	<u>"</u>					FAA N#			
1. Initial request information	nformation			Cost-Accou	Cost-Account/Management Code(s)	nt Code(s)			Billee Cod	Billee Code (OAS A/C only)	ndy)	Flight Schedule No.	No.		PAX Seats
Initial Date/Time To/From	a To/From		Phone Number									Make/Model			
												Color			
Check one:	Point-to-Point Flight	1	☐ Mission Flight	Į įį	Desir	Desired A/C Type:	Helicopter		Airplane			Vendor			
Mission Objective/Special Needs:	ve/Special Need	ls:										Phone No.			
												Pilot(s)			
2. Passenger/Cargo Information - Indicate Chief of Party with an asterisk (*)	o Information -	Indicate	Chief of Party w	ith an asteri	sk (*)										
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3. Flight Itinerary (For Mission-Type Flights, Provide Points of Departure/Arrival and Attach Map with Detailed Flight Route and Known Hazards Indicated)	(For Mission-1	Type Fligh	ts, Provide Points	s of Departur	e/Arrival and	Attach Map w	th Detailed FI	ight Route a	nd Known I	Jazards Indica	ited)				
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(Hazard Analysis a	nd Dispatch/Av	nation Ma	(Hazard Analysis and Dispatch/Aviation Manager Checklist on reverse)	'n reverse)											

HAZARD ANALYSIS AND DISPATCH/AVIATION MANAGER CHECKLIST

MISSION FLIGHT HAZARD ANALYSIS (Fire flights exempt provided a pre-approved plan is in place). The following potential hazards in the area of operations have been checked, have been identified on flight itinerary map, and will be reviewed with Pilot and Chief-of-Party prior to flight:	High elevations, temperatures, and weights: MAX LANDING ELEV (MSL) MIN FLIGHT ALTITUDE AGL Transport of hazardous materials Other	III. APPROVALS	NOTE: Reference Handbook 9420 for approval(s) required. A. MISSION FLIGHT: Hazard Analysis Performed By: (Chief-of-Party Signature) B. MISSION FLIGHTS: Hazard Analysis Reviewed By: (Dispatcher or Aviation Manager Signature Required) C. If Non-Fire, One-Time (Non-Recurring), Special-Use Mission, Signature of Line Manager is Required**: (Line Manager Signature) (Line Manager Signature) (Authorized Signature) (Authorized Signature) (Authorized Signature) (Authorized Signature) (Authorized Signature) (Authorized Signature) (Authorized Signature) (Authorized Signature) (Authorized Signature) (Authorized Signature) (Authorized Signature) (Authorized Signature) (Authorized Signature) (Authorized Signature) (Authorized Signature)
hts exempt provided a pre-approved plan is in place). The and will be reviewed with Pilot and Chief-of-Party prior to f	☐ Towers and bridges ☐ Other aerial obstructions: ☐ Pilot flight time/duty day limitations and daylight/darkness factors SUNRISE	VIATION MANAGEMENT CHECKLIST	Means of flight following and resource tracking requirements have been identified Flight following has been arranged with another unit if flight crosses jurisdictional boundaries and communications cannot be maintained Flight hazard maps have been supplied to Chiefof-Party for non-fire low-level missions Procedures for deconfliction of Military Training Routes and Special-Use Airspace have been taken Chief-of-Party is aware of PPE requirements Other/Remarks: Other/Remarks:
I. MISSION FLIGHT HAZARD ANALYSIS (Fire flig checked, have been identified on flight itinerary map,	 Military Training Routes (MTRs) or Special-Use Airspace (MOAs, Restricted Areas, etc.) Areas of high-density air traffic (airports); Commercial or other aircraft Wires/transmission lines; wires along rivers or streams or across canyons Weather factors: wind, thunderstorms, etc. 	II. DISPATCHER/AVIATION	 □ Pilot and aircraft carding checked with source list and vendor, carding meets requirements □ OR, Necessary approvals have been obtained for use of uncarded cooperator, military, or other-government agency aircraft and pilots □ Check with vendor that an aircraft with sufficient capability to perform mission safely has been scheduled □ Qualified Aircraft Chief-of-Party has been assigned to the flight (noted on reverse) □ All DOI passengers have received required aircraft safety training; □ OR, Aviation manager will present detailed safety briefing prior to departure □ Bureau Aircraft Chief-of-Party will be furnished with Chief-of-Party/Pilot checklist and is aware of its use

AIRCRAFT FLIGHT REQUEST/FLIGHT SCHEDULE	T FLIGH	T REG	NEST/	/FLIG	H SC	HEDUL	Ш		CHANGE #:	%; #:		6. AIRCHAFT F INFORMATION	FAA N#: N#6838CM	838CM	
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INITIAL DATE/TIME: 6/5/00	TO/FROM: Cin/Jamie	PHONE NUMBE 775-	PHONE NUMBER: 775-289	Z	V-04	NV-040-2810-HT	O-HT		•	0609		MAKE/MODEL: (COLOR: Blue	C-340 Blue/White	# SEATS:	DIS:
CHECK ONE:	(X) Point-to-Point Flight	o-Point Flig	-	Mission Flight	ight	DESIRED	A/C TYPE	DESIRED A/C TYPE: () Helicopter (X) Airplane	opter (X	} Airplane		VENDOR: E	El Aero		
MISSION OBJE	MISSION OBJECTIVE/SPECIAL NEEDS:	L NEEDS:		,								PHONE #: 7	775-885-0105	-0105	
	Transport person	ort pe	rsonne	for	nel for training	g,						PILOT(S):	John Kelly	<u>_</u>	
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HAZARD ANALYSIS AND DISPATCH/AVIATION MANAGER CHECKLIST

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operations have been checked, have been iden	operations have been checked, have been identified on flight itinerary map, and will be reviewed with Pilot and Chief-of-Party prior to flight:	rith Pilot and Chief-of-Party prior to flight:
Military Training Routes (MTRs) or Special-Use Airchard MOAs Bostinad Areas atc)	☐ Towers and bridges	☐ High elevations, temperatures, and weights:
Allapade (MOAs, Healington Areas, etc.)	☐ Other aerial obstructions:	MAX LANDING ELEV (MSL):
☐ Areas of high-density air traffic (airports); Commercial or other aircraft	☐ Pilot flight time/duty day limitations and	MIN. FLIGHT ALTITUDE AGL:
☐ Wires/transmission lines; wires along rivers or	dayiigni/darkness ractors	Transport of hazardous materials
silearits of across carryons		Cl Other:
☐ Weather factors: wind, thunderstorms, etc.	SUNSET	
	☐ Limited flight following communications	
II. DISPATCHER/AVIATIO	II. DISPATCHER/AVIATION MANAGEMENT CHECKLIST	III. APPROVALS
X Pilot and aircraft carding checked with source list and vendor; carding meets requirements;	Weans of flight following and resource tracking requirements have been identified	Note: Reference Handbook 9420 for approval(s) required.
☐ <u>OR.</u> Necessary approvals have been obtained for use of uncarded cooperator, military, or	Flight following has been arranged with another unit if flight crosses jurisdictional boundaries	A MISSION FLIGHT: HAZARD ANALYSIS PERFORMED BY:
other-government agency aircraft and pilots	and communications cannot be maintained	Chief-of-Party Signature
Check with vendor that an aircraft with sufficient capability to perform mission safely has been	☐ Flight hazard maps have been supplied to Chief-of-Party for nonfire low-level missions	B. MISSION FLIGHT: HAZARD ANALYSIS REVIEWED BY:
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assigned to the flight (noted on reverse)	houtes and opecial-use Allispace have been taken	C. IF NON-FIRE, ONE-TIME (NON-RECURRING), SPECIAL-
☐ All DOI passengers have received required		USE MISSION, SIGNATURE OF LINE MANAGER IS REQUIRED **:
ancian salety infilmity. OR Aviation manager will present detailed	☐ Cost analysis has been completed and is attached	DATE:
safety briefing prior to departure,	☐ Other/Remarks:	D THIS FIGHT IS APPROVED BY Authorized Signature)
★ Bureau Aircraft Chief-of-Party will be furnished with a Chief-of-Party/Pilot checklist and is aware of its use		Cindy Savoie pare: 6/1/00
		** For recurring Special-Use Missions, signature is required on Special-Use Air Safety Plan, and not required here.
		01C-21-ACDP-EP

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